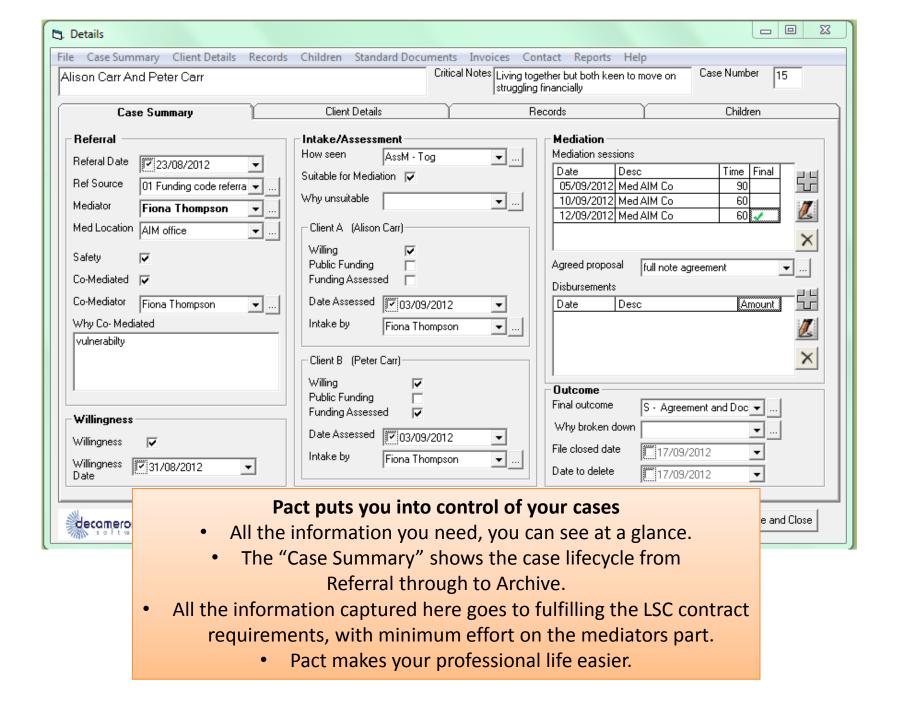
PactMediation Matter Management

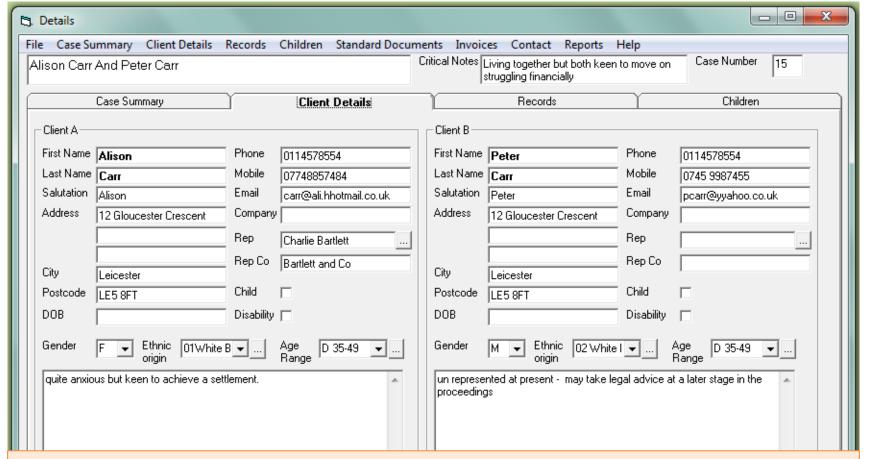
Flexibility with Structure



So what does it do?

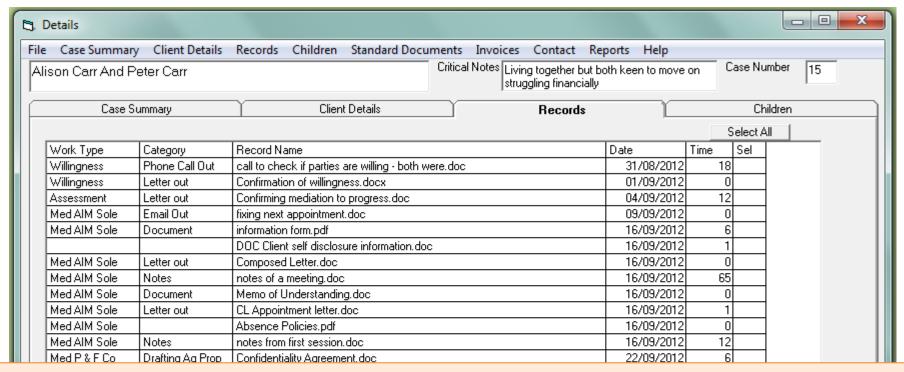
- Gives an immediate overview of cases, from referral through to archiving
- Keeps a complete record of all communication on a client's case
- Complies with LSC requirements & generates monthly reports
- Reduces time spent on admin, and increases profitability
- Customisable by users, including logos
- Produces invoices and assists with accounts
- Assists to market your business





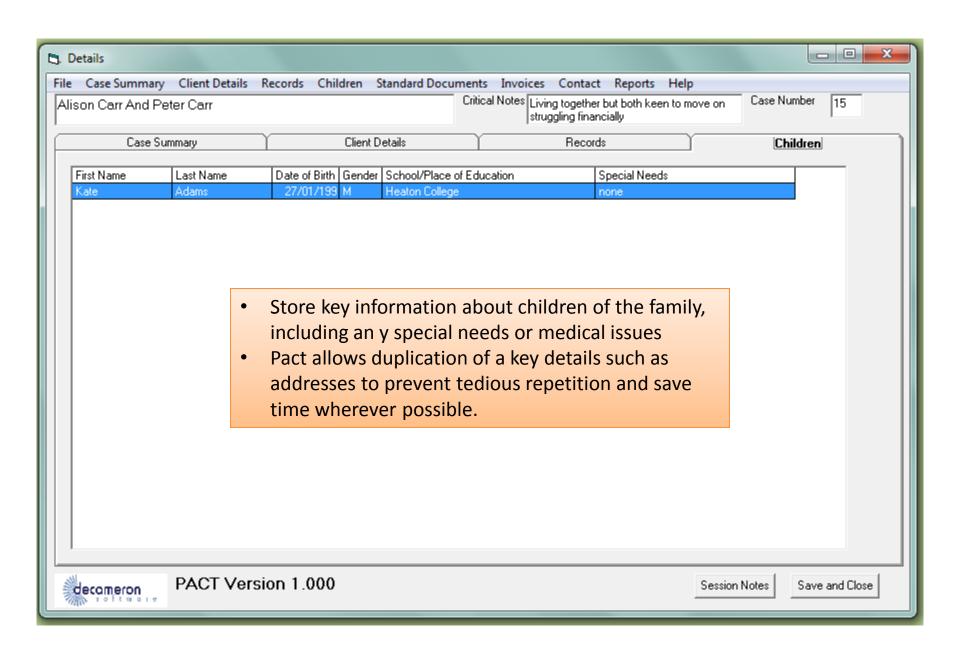
Compliance is at the heart of Pact

- Your client's details are stored along with their representatives information.
 - You can keep "Post It" type notes about each client as aide memoires.
 - Pact undertakes a conflict check for you.
 - The information stored also provides vital LSC reporting data.
 - Once you store a representative's details they are available on all cases



Pact makes record storage and retrieval unbelievably simple.

- By enabling you to select a "Work Type" you can immediately see how much work has been done on each stage of the case.
- As you store emails, attachments, letters, session notes, MOUs they are placed in chronological order.
 - You can retrieve any record with the click of a mouse.
 - You can print an index of every action on every case.
 - You can use your own or our standard letters.
 - You can write or email directly from Pact and store the records.
 - Invoice and bill with a click.



In summary

- Designed for mediators
- Complete case control and matter management
- Really easy to use
- Saves valuable time and speeds up admin
- LSC compliant
- Prepares financial accounts
- Assists with marketing
- Flexible to adapt to your practice